

AMI'S FEATURES

AMI's helpful applications guarantee efficiency and will advance your bottom line!

<u>Direct connect</u>	Call recipients can be connected to a transfer number by pressing "0" at any time during message playback.
<u>Missed call / call back</u>	If recipient misses the phone call, they can dial the missed call number and the message intended for them will replay.
<u>Voicemail</u>	Message will record to voicemail. (Note entire message may not fit in the voicemail box depending on provider and message length.)
<u>Archiving</u>	AMI can host a webpage for the client's recipients to access messages and replay at any time over the Internet.
<u>Retry</u>	In the event of a busy signal or no answer, AMI will retry the phone number three times in order to reach recipient.
<u>Call history dashboard</u>	Client can view all call history statistics, including who answered the call, which calls went to voicemail, who didn't answer, who connected directly, and how long it took to reach everyone. Log in to view your metrics on the AMI site and/or have them emailed to you after the last call is completed.
<u>Pre-recorded intro/outro</u>	Client can create a customized intro/outro message to be attached to the front or back of their main message.
<u>List management</u>	Client can manage/edit/add to his own list on the password-protected AMI site.
<u>Create multiple lists</u>	Client can create multiple lists and send a message to a particular list by entering the correlating list ID number.
<u>Upload/enter contacts</u>	Contacts can upload contact lists via CSV file or enter them in manually.
<u>Text messaging and email</u>	Client can send text messages to any list by typing into a text box inside the AMI member page. (The maximum number of characters is 160 characters.) Client also has the ability to send email simultaneously.
<u>Message Preview/Re-record/Confirm and Send</u>	Client has the ability to preview the message, re-record the message, and confirm and send the message once it is recorded.
<u>Recipients can opt out to be automatically removed from</u>	Recipients that choose to opt out will automatically be removed from the client's contact list. If the opt out was completed in error, recipient can be re-permissioned by the client to receive calls.



We Grow, As You Grow